

## Friends and Family Test (FFT) – North Preston Medical Practice

The NHS Friends & Family Test was created to help service providers and commissioners understand whether their patients are happy with the service provided, or where improvements are needed. It is a quick and anonymous way to give your views after receiving care or treatment across the NHS.



Take a look at our results over the years.

### 2020 Results

October 92%  
September 80%  
August 87%  
July 89%  
June 95%  
May 97%  
April 89%  
March 87%  
February 90%  
January 89%

### 2019 Results

December 98%  
November 96%  
October 92%  
September 88%  
August 96%  
July 94%  
June 90%  
May 92%  
April 88%  
March 90%  
February 90%  
January 94%

### 2018 Results

December 92%  
November 92%  
October 90%  
September 91%

NHS

The Friends  
and Family Test

